SOCIAL AND COMMUNITY SERVICES

Angela King
Director of Social Services

PUBLIC BENEFIT SERVICES

Ryan Luckie
Director of Benefit Services

112 E. Liberty Street, Cincinnati, OH 45202
Hours: Monday-Friday 8:00 a.m. to 4:00 p.m.
513-357-4600
**INTAKE SERVICES:**

- **Transportation**
  - **Bus Passes**
  - Available for employment only
    - Must be verified permanent or long term temp employment

- **Vouchers**
  - Birth Certificates and IDs
    - (First Wednesday of every month)
  - Police Checks

- **Clothing**
  - St. Vincent De Paul Society vouchers
    - Available on the 1st Friday of each month – starting at 8:00 am. Limit once per year
  - Back on Track – (Tuesday, Thursday; 9am-11:30am, 1-2 pm) work related and emergency clothing and requires a referral from an employment or social services agency, available every 6 months (Seasonal Only)

- **Housing Search & Services**
  - Housing search, advocacy and short term case management

**STABILIZATION PROGRAM**

**Purpose:**
Assist individuals to achieve greater stability by helping to define key life areas that are barriers to employment.

**Requirements:**
- Commitment to personal change and case management.
- Must live in a designated service region
- Budgeting and life skills class participation

**Services:**
- Case management & financial assistance services to support the self-sufficiency of families
- Linkage to other community supports

**SHELTER DIVERSION**

- Must be at risk for homelessness and requires CAP Line referral
- (513) 381-7233 – (381-SAFE)
- Monthly customer support group with speakers on financial literacy, tenant rights, employment and community resources

**Liberty Street Market/ Additional Information:**

*Food, Clothing, and Cash donations are accepted in the Front Bay Monday-Friday 8 a.m. - 4 p.m.*

*Emergency shelf stable food and fresh produce available Monday-Friday 8 a.m. - 4 p.m.*

*For food services- address, income and household size will be asked for intake services*

**All other services for each visit:**
- Photo IDs or VESTA card for all adult household members
- Medical cards, birth certificates verification of custody for children in household
- Current piece of mail for proof of address in the last 30 days (you should advise staff if you do not have a permanent address)
- Current income statement (pay stubs or assistance letter)

**BENEFIT CALL CENTER**
(to help apply for government assistance program that includes SNAP and Medicaid)

513-381-SNAP (7627)

**EMERGENCY RENT-UTILITY ASSISTANCE INFORMATION LINE ONLY**
513-357-4687

**REPRESENTATIVE PAYEE PROGRAM**

**We Focus on Five Specific Areas:**
- Preparation of a monthly budget and distribution.
- Overseeing and reviewing customer’s financial activities and records.
- Working with landlords, Social Security Administration representatives and others whose relationships affect the customers finances
- Working with customers and their case managers or aiding customers in obtaining a case manager, if needed.
- Taking direct steps on behalf of the customer outside the Freestore Foodbank to address emergency conditions or situations