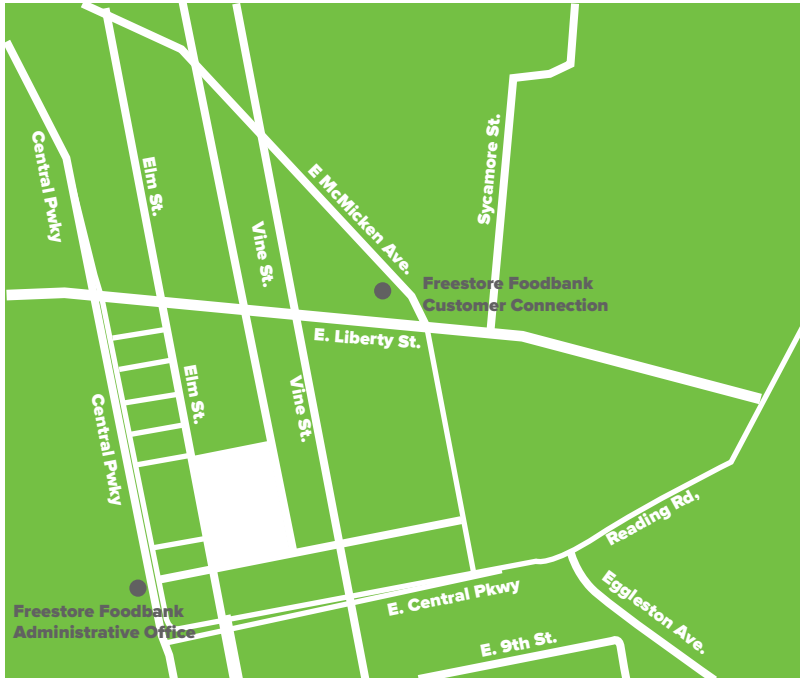


SOCIAL AND COMMUNITY SERVICES

Angela King
Director of Social Services

PUBLIC BENEFIT SERVICES

Ryan Luckie
Director of Benefit Services



112 E. Liberty Street, Cincinnati, OH 45202
Hours: Monday-Friday 8:00 a.m. to 4:00 p.m.
513-357-4600



FOOD • CONNECTION • HOPE

CUSTOMER CONNECTION CENTER



INTAKE SERVICES:



Transportation Bus Passes

Available for employment only

- must be verified permanent or long term temp employment



Vouchers

- Birth Certificates and IDs (First Wednesday of every month)
- Police Checks



Clothing

- St. Vincent De Paul Society vouchers Available on the 1st Friday of each month – starting at 8:00 am. Limit once per year
- Back on Track – (Tuesday, Thursday; 9am-11:30am, 1-2 pm) work related and emergency clothing and requires a referral from an employment or social services agency, available every 6 months (*Seasonal Only*)



Housing Search & Services-housing search, advocacy and short term case management

STABILIZATION PROGRAM

Purpose:

Assist individuals to achieve greater stability by helping to define key life areas that are barriers to employment.

Requirements:

- Commitment to personal change and case management.
- Must live in a designated service region
- Budgeting and life skills class participation

Services:

- Case management & financial assistance services to support the self- sufficiency of families
- Linkage to other community supports

SHELTER DIVERSION

- **Must be at risk for homelessness and requires CAP Line referral (513) 381-7233 – (381-SAFE)**
- **Monthly customer support group with speakers on financial literacy, tenant rights, employment and community resources**

Liberty Street Market/ Additional Information:

Food, Clothing, and Cash donations are accepted in the Front Bay Monday-Friday 8 a.m. - 4 p.m.

Emergency shelf stable food and fresh produce available Monday-Friday 8 a.m. -4 p.m.

For food services- address, income and household size will be asked for intake services

All other services for each visit:

- Photo IDs or VESTA card for all adult household members
- Medical cards, birth certificates verification of custody for children in household
- Current piece of mail for proof of address in the last 30 days (you should advise staff if you do not have a permanent address)
- Current income statement (pay stubs or assistance letter)

BENEFIT CALL CENTER
(to help apply for government assistance program that includes SNAP and Medicaid)

513-381-SNAP (7627)

EMERGENCY RENT-UTILITY ASSISTANCE INFORMATION LINE ONLY

513-357-4687

REPRESENTATIVE PAYEE PROGRAM

We Focus on Five Specific Areas:

- Preparation of a monthly budget and distribution.
- Overseeing and reviewing customer's financial activities and records.
- Working with landlords, Social Security Administration representatives and others whose relationships affect the customers finances
- Working with customers and their case managers or aiding customers in obtaining a case manager, if needed.
- Taking direct steps on behalf of the customer outside the Freestore Foodbank to address emergency conditions or situations