Payments must be made by check; we do not receive credit card or cash payments. When issuing checks, please include the agency number and the invoice number in the payment’s description. Checks should be made out to The Freestore Foodbank, and be sent by mail to 1141 Central Parkway, Cincinnati, Ohio 45202.

Please remember that we prefer for agencies to use their Cashback credits and any other credits sooner rather than later. If you have any credit with us, you do not need to issue a payment; just ask your Agency Relations Coordinator to apply your credit to the balance. If you are unsure about having any credit left with us, please ask your Freestore Foodbank representative about it.